

**Job Title: Engagement Worker**  
**Location: Newcastle & Gateshead**  
**Hours: 37 hours per week**  
**Salary: £18,541 - £19,283 per annum**  
**Closing Date: 18<sup>th</sup> September**  
**Interview date: 22<sup>nd</sup> September**



### **About you-**

The ideal candidate should have experience of supporting people who have experienced multiple complex needs including homelessness. They will be able to work as a multidisciplinary team as well as under their own initiative to engage and enable change in others. They will have experience of managing risk and challenging behaviour through a strong interpersonal approach as well as working to policy and procedure. They should also hold experience of understanding of how to work within professional boundaries, maintaining emotional resilience and a commitment to equality and diversity.

### **About us**

Changing Lives and Oasis Aquila Housing have partnered to deliver an innovative new service for people who are rough sleeping and/or entrenched in homeless services across Newcastle and Gateshead. We have been supporting people in the North East since 1970, with services across Accommodation, Addictions & Recovery, Employment, Criminal Justice, Women's Services, and Children & Families amongst other key causes; whilst having other exciting developments on the horizon.

Changing Lives is a national charity that supports 16,000 people each year. We are a well-respected, growing organisation dedicated to supporting the most vulnerable people across the UK.

Oasis Aquila Housing is a Christian response to homelessness and disadvantage working with people of all faiths and none, providing housing, employability support and other specialised services. Our vision is for everyone to be part of a community where they are included, belong and have what they need to reach their God-given potential. We welcome applicants from all faiths or none, but it is important that all employees understand and sympathise with the Christian vision, ethos and culture of the organisation.

As a partnership we are looking for committed compassionate professionals who share our enthusiasm for changing lives. Are you ready to change lives for a living? Read more about the job below and apply today.

### **About the job**

The role is to work in and around Newcastle and Gateshead to provide proactive support and engagement to people who are rough sleeping or are entrenched in the homelessness system. This will require you to build strong relationships with clients and to take an asset based approach to support motivation towards setting and achieving goals. To enable people to achieve their potential you will be required to offer trauma informed emotional and practical support, as well as advice and coaching to develop behaviour change in the people you work with. Whilst your focus will be upon supporting people to gain and sustain housing you will work within a multidisciplinary team to address the individual's holistic needs.

Want to know more about this extremely exciting and rewarding opportunity? Download the full job description from <http://www.changing-lives.org.uk/careers/below> and apply by completing and submitting an application form to [recruitment@changing-lives.org.uk](mailto:recruitment@changing-lives.org.uk)

**We are passionate about creating a diverse workforce and positively encourage applications from under-represented communities.**